

MEDIA RELEASE

Please find here a news release issued today by Worldwide Flight Services (WFS)

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Swiss WorldCargo commences 3-year cargo handling contract with Worldwide Flight Services in Milan Malpensa Airport

Worldwide Flight Services (WFS), a member of the SATS Group, has commenced a new three-year cargo handling contract with Swiss WorldCargo at Milan Malpensa Airport in Italy.

WFS expects to handle annually 2,000 tonnes of cargo in Milan Malpensa for the airfreight division of SWISS, which serves the Italian city with 28 weekly flights using narrowbody Airbus A320/321 and Embraer aircraft. Additionally, Swiss WorldCargo's customers will continue to benefit from road feeder services connecting Milan and the Swiss city of Zurich six days a week.

Swiss WorldCargo has been a longstanding customer of WFS across its global network. At present, WFS provides cargo handling services for the airline's airfreight division at key airport stations in North & South America, Europe and the Asia Pacific region. Its decision to appoint WFS as its air cargo ground handling partner in Milan Malpensa was based on WFS' modern cargo handling facilities, the size of its operation, and its ability to provide dedicated solutions for Swiss WorldCargo's specialised high-value, care-intensive and temperature-sensitive shipments.

"We are proud that Swiss WorldCargo has extended its air cargo ground handling partnership with WFS to Milan Malpensa. The quality of Swiss WorldCargo's products and services is highly respected across the industry, and we value the airfreight division's confidence in our ability to meet these high standards," said Massimiliano Introini, WFS' Managing Director Italy. "In support of our service offering, as well as investing in our warehouse terminal, we



have implemented digitalised processes in our warehouse and will be adding extra equipment to enhance our ULD (United Load Devices) and Pharma Handling capabilities."

"We're glad to extend our already solid collaboration with WFS to another key station of our cargo operations, Milan Malpensa. With a significant number of weekly flights and tonnes of cargo transported between Milan and Zurich, we need an air cargo ground handling partner

that knows our business well and can operate to the high-quality standards that we provide our customers globally. WFS can do that," says Christian Wyss, Head of Cargo Offering Development & Steering at Swiss International Air Lines.

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ABOUT SWISS WORLDCARGO

Swiss International Air Lines (SWISS) is Switzerland's largest air carrier. With one of Europe's most advanced and carbon-efficient aircraft fleets, SWISS is a premium airline that provides direct flights from Zurich and Geneva to keep Switzerland connected with Europe and the world. Its Swiss WorldCargo division offers an extensive range of airport-to-airport airfreight services for high-value, time-critical and care-intensive consignments. As The Airline of Switzerland, SWISS embodies its home country's traditional values and is dedicated to delivering the highest product and service quality. The company has also committed to the ambitious climate goals of halving its 2019 net carbon dioxide emissions by 2030 and making its operations entirely carbon-neutral by 2050, particularly by promoting the use of sustainable aviation fuels. SWISS is part of the Lufthansa Group and is also a member of Star Alliance, the world's biggest airline network.

ABOUT WFS

Founded in 1984, WFS – a member of the SATS Group – is the world's largest air cargo logistics provider and one of the leading providers of ground handling services with annual revenues of €2 billion. As a combined company, SATS and WFS create an Americas-Europe-APAC network with a global footprint of more than 215 cargo and ground handling stations in 27 countries, covering trade routes responsible for more than 50% of global air cargo volume.

For more information, please visit www.wfs.aero

ABOUT SATS GROUP

SATS Ltd. (SATS) is a global leader in gateway services and Asia's pre-eminent provider of food solutions. With heartfelt service and advanced technology, we connect people, businesses, and communities seamlessly through our comprehensive gateway services for customers such as airlines, cruise lines, freight forwarders, postal services and eCommerce companies. Using innovative food technologies and resilient supply chains, we create tasty, quality food in sustainable ways for airlines, foodservice chains, retailers, and institutions.

Fulfilling our purpose to feed and connect communities, SATS delights customers in over 215 locations and 27 countries across Asia Pacific, the UK, Europe, the Middle East, Africa, and the Americas. SATS has been listed on the Singapore Exchange since May 2000. For more information, please visit www.sats.com.sg