

## MEDIA RELEASE

Please find here a news release issued today by Worldwide Flight Services (WFS)

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# Worldwide Flight Services (WFS) wins IATA's 'Best Performance Award' for European Dangerous Goods training

**Worldwide Flight Services (WFS), a member of the SATS Group, has been honoured with the International Air Transport Association's IATA Competency-Based Training & Assessment (CBTA) Center 'Best Performance Award' for its global employee training programme**

IATA's CBTA Center programme is a global certification initiative that recognises organisations for meeting aviation training requirements using a competency-based training and assessment approach.

The CBTA Center 'Best Performance Award' is determined through a comprehensive evaluation process that includes metrics on instructor effectiveness, the relevance and comprehensiveness of course materials, and student feedback. WFS achieved the highest scores across these categories in the annual IATA survey, distinguishing itself among IATA CBTA Centers worldwide.

"In 2023, the IATA CBTA Center's network, which spans 208 centres across 64 countries, successfully trained 75,000 individuals. Recognition of WFS as the best performing IATA CBTA centre reflects dedication to delivering high-quality training and continuous improvement.

As the air cargo industry transforms to be more efficient with digitalisation, and pursues net zero carbon emissions by 2050, a well-trained workforce is critical. We extend our congratulations to WFS on this significant accomplishment," said Yaniv Sorany, Principal of IATA Certification.

WFS offers over 110 training courses for its workforce, including specialist cargo training to handle perishable, pharma, and dangerous goods shipments. In 2023, WFS delivered over 1,950 training events.

"As the industry Association representing more than 330 airlines and 80% of global air traffic, IATA sets the standard for the aviation industry, so its assessments and certifications are of the highest significance. This award is a great honour for SATS and WFS and our training teams because it recognises our shared commitment to aviation safety, security, and service quality through the continuous development of our employees' knowledge and skills," commented Yann Le Tonqueze, WFS' Managing Director & Training Manager in the EMEAA.

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Brendan Sullivan, Global Head of Cargo at IATA presenting the award certificate to Yann Le Tonqueze, WFS' Managing Director & Training Manager in the EMEAA.

## ABOUT SATS GROUP

SATS Ltd. (SATS) is a global leader in gateway services and Asia's pre-eminent provider of food solutions. With heartfelt service and advanced technology, we connect people, businesses, and communities seamlessly through our comprehensive gateway services for customers such as airlines, cruise lines, freight forwarders, postal services and eCommerce companies. Using innovative food technologies and resilient supply chains, we create tasty, quality food in sustainable ways for airlines, foodservice chains, retailers, and institutions.

Fulfilling our purpose to feed and connect communities, SATS delights customers in over 215 locations and 27 countries across Asia Pacific, the UK, Europe, the Middle East, Africa, and the Americas. SATS has been listed on the Singapore Exchange since May 2000. For more information, please visit [www.sats.com.sg](http://www.sats.com.sg)

## ABOUT WFS

Founded in 1984, WFS – a member of the SATS Group – is the world's largest air cargo logistics provider and one of the leading providers of ground handling services with annual revenues of €2 billion. As a combined company, SATS and WFS create an Americas-Europe-APAC network with a global footprint of more than 215 cargo and ground handling stations in 27 countries, covering trade routes responsible for more than 50% of global air cargo volume.

For more information, please visit [www.wfs.aero](http://www.wfs.aero)