

MEDIA RELEASE

Please find here a news release issued today by Worldwide Flight Services (WFS)

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American Airlines awards WFS cargo handling contract in Europe to mark Copenhagen launch



American Airlines has commenced daily Boeing 787 flights between Denmark and its transatlantic hub in Philadelphia.

Worldwide Flight Services (WFS), a member of the SATS Group, has extended its partnership with American Airlines in Europe with a new cargo handling contract in Copenhagen to support the launch of the airline's daily Boeing 787 flights between Denmark and its transatlantic hub in Philadelphia.

In Europe, WFS is already handling American Airlines' growing cargo volumes in France, Germany, Ireland, Italy, the Netherlands, Spain, and the United Kingdom. The new contract in Denmark will be supported by WFS' continued investments in its cargo and premium products handling infrastructure at Copenhagen Airport.

At the end of 2022, WFS opened its third new cargo terminal at the airport, adding a further 3,700 square metres of capacity. Copenhagen is also one of the more than

25 global airports in WFS' network with a dedicated GDP-certified pharmaceutical handling facility to support customers working with pharma and life science business community located in Medicin Valley in Greater Copenhagen.

"Across Europe, we receive good service from WFS and, having spent time with many WFS employees over the years, it's clear that Copenhagen is held in high regard," said Paul Allen, the airline's Regional Manager, Cargo Operations – EMEA. "We have a good working relationship with WFS at all levels and with the Copenhagen area known for pharma traffic, we hope and expect to be able to tap into that market."

The addition to direct flights from Copenhagen is also positive news for American Airlines' customers in Sweden which will now enjoy faster cargo connections with the U.S.



Marc Claesen, Senior Vice President Commercial EMEAA at WFS, added: "American Airlines is a great customer of WFS across our global network, so we are delighted to be working together in Copenhagen to support the airline's first flights from Copenhagen to its Philadelphia hub. This contract has been earned by our investments in modern terminal facilities and our ability to handle

premium pharma cargoes as well as WFS' strong understanding of the airline's high service requirements. We look forward to ensuring this new route becomes another big cargo success for American Airlines."

WFS now handles some 100,000 tonnes annually in Copenhagen for more than 20 online airline customers and a further +150 offline carriers.

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ABOUT SATS GROUP

SATS Ltd. (SATS) is a global leader in gateway services and Asia's pre-eminent provider of food solutions. With heartfelt service and advanced technology, we connect people, businesses, and communities seamlessly through our comprehensive gateway services for customers such as airlines, cruise lines, freight forwarders, postal services and eCommerce companies. Using innovative food technologies and resilient supply chains, we create tasty, quality food in sustainable ways for airlines, foodservice chains, retailers, and institutions.

Fulfilling our purpose to feed and connect communities, SATS delights customers in over 210 locations and 27 countries across Asia Pacific, the UK, Europe, the Middle East, Africa, and the Americas. SATS has been listed on the Singapore Exchange since May 2000. For more information, please visit www.sats.com.sg

ABOUT WFS

Founded in 1984, WFS – a member of the SATS Group – is the world's largest air cargo logistics provider and one of the leading providers of ground handling services with annual revenues of €2 billion. As a combined company, SATS and WFS create an Americas-Europe-APAC network with a global footprint of more than 210 cargo and ground handling stations in 27 countries, covering trade routes responsible for more than 50% of global air cargo volume.

For more information, please visit www.wfs.aero