

MEDIA RELEASE

Please find here a news release issued today by Worldwide Flight Services (WFS)

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Date: 6 February 2024

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IATA awards ISAGO safety accreditation to WFS at London Heathrow



Worldwide Flight Services (WFS), a member of the SATS Group, has been awarded the IATA Safety Audit for Ground Operations (ISAGO) accreditation for its cargo handling operations at London Heathrow Airport following an independent audit of its operational management and control systems in accordance with the best standards and practices for ground safety.

Heathrow is one of WFS' biggest international cargo stations, with seven facilities handling more than 350,000 tonnes a year for 14 global airlines, managing over 17,500 flights annually.

The International Air Transport Association's (IATA) ISAGO programme is an internationally recognised system for assessing the operational management and control systems of organisations that provide ground handling services for

airlines. The audit assessed documented and operational conformance to over 800 standards across six different areas of discipline, including operational procedures manuals, management system processes, and training programmes. WFS LHR the audit involved station management system, aircraft handling & loading, aircraft ground movement and cargo & mail handling. WFS' accreditation at Heathrow is now valid for two years.



"ISAGO accreditation verifies that our processes, procedures, and safety and security culture align with the core values created by IATA for the airline industry.

As our cargo business continues to grow in the UK, our customers have the added assurance that we meet the recognized industry standards required to provide high quality cargo handling as well as freighter aircraft handling," said Paul Carmody, Managing Director UK, WFS.

WFS increased its cargo handling capacity at Heathrow in 2023 to manage additional airline contracts and an increase in volume. This included the opening of its latest Building 578 warehouse facility, reinforcing the company's position as the largest on-airport cargo handler at Heathrow.

Early 2023, WFS underwent ISAGO audit for its initial ISAGO registration for its headquarters in London and initial station accreditation in LHR, validating WFS' Management System in the Europe region.

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ABOUT WFS

Founded in 1984, WFS – a member of the SATS Group – is the world’s largest air cargo logistics provider and one of the leading providers of ground handling services with annual revenues of €2 billion. As a combined company, SATS and WFS create an Americas-Europe-APAC network with a global footprint of more than 210 cargo and ground handling stations in 27 countries, covering trade routes responsible for more than 50% of global air cargo volume.

For more information, please visit www.wfs.aero